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Docket No. 117.006CIP

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

SRINIVAS, Venkatram

SERIAL NO.: 09/902,280

Group Art Unit: TBA

FILED: July 10, 2001

Examiner: TBA

FOR: KNOWLEDGE DRIVEN SYSTEMS AND MODUS OPERANDI FOR
CUSTOMER, CLIENT AND SALES TRANSACTIONS

PRELIMINARY AMENDMENT UNDER 37 CFR 1.111

Commissioner for Patents
Washington, D.C. 20231

Sir:

Applicant respectfully submits the following claim as part of the above-referenced application. No new matter is added. Also, enclosed herewith is page 37, including claim 6 (to facilitate addition to the original application).

Date: July 31, 2001

Respectfully submitted,

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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States
Postal Service addressed to: Commissioner for Patents, Washington, D.C. 20231 on
July 31, 2001.

Taricha Edis

A handwritten signature in cursive script that reads "Taricha Edis". The signature is written over a horizontal line.

Signature